

MALA Event Rentals

Rental Policy

Please read carefully. By reviewing and agreeing to our Rental Policy, you are also agreeing to the RELEASE OF LIABILITY, WAIVER OF CLAIMS, ASSUMPTION OF RISKS AND INDEMNITY AGREEMENT (hereinafter “The Release Agreement”)

AREAS WE COVER

MALA Event Rentals is based out of Sydney, Nova Scotia. We will be covering the CBRM and we will, with our discretion, service surrounding areas outside of the CBRM from time to time if we can do so without disrupting service to our normal area of coverage.

CANCELLATION POLICY

We understand that life happens, if you need to cancel your booking, we require a 48 hour notice, otherwise the customer will be charged 50% of their original rental booking price.

DEPOSIT

A deposit is required to secure your booking. Deposits are non-refundable in the event you cancel your event, damage our equipment or if our equipment is dirty upon pick up. The deposit will be held until we pick our equipment up to ensure the items are clean, if the items are clean, the customer will receive their deposit in the same form that they paid it. For bounce houses, deposit is refundable if inflatable is dry, clean & not damaged, etc. Unit will not be set up if raining, high winds, no one present at time of delivery, not a flat level of grass or any other reason that it will not be a safe rental. If raining, another date may be booked if available, or a full refund will be applied.

Note: Pick up time is approximate. Our driver may arrive as early at the “end” of the rental period or as late as 2.5 hours after the “end” of the rental period. Customer is responsible for all equipment until it is picked up by our driver.

FORMS OF PAYMENT

MALA Event Rentals accepts cash or e-transfer to malaeventrentals@outlook.com. Deposits can be made in the form of cash or e-transfer. We cannot complete your delivery until the bill is settled so please ensure your bill is settled 24 hours before your scheduled event. If paying with cash, we will make arrangements to collect the payment as needed. Please keep in mind that our drivers do not carry change so please pay with exact change.

MALA Event Rentals does not accept debit, credit or personal check. We will, at our discretion, accept checks from government & local businesses that we have an established relationship with.

SURFACE OPTIONS

If the set up is outdoors, the inflatable must be used on an area of flat grass unless an agreement is made between the customer & MALA Event Rentals, before time of delivery. When selecting an area for your inflatable please inspect the ground and remove twigs, rocks & dog poop. We will inspect the area upon our arrival & ask you to remove such items if spotted. Ensuring the area is clean & safe, for bouncers & our inflatables, ensure your event starts on time. Under no circumstances can an inflatable ever be set up on rocks, mulch or sand. These surfaces will damage our inflatable and the customer will be responsible for the cost of repairs.

SAFETY RULES

All of our inflatables have safety rules written on them. You are obligated to read & follow the rules & regulations. Failure to follow these rules can result in injury, death and/or damage to the equipment which you will be liable for.

All inflatables must be secured to the ground (stakes for outdoor use/sand bags for indoor use). Stakes are used to secure the inflatable to the ground and it is the customer's responsibility to be aware of, and inform us upon delivery if there are any irrigation pipes that are in the area. We are not responsible for anything a stake may hit when driven into the ground where the customer has directed us to set up. We strongly encourage our customers to stay with our crew during the set up process and inform them if they are driving stakes into the ground where you think irrigation pipes may be. We are not responsible for any damages caused by stakes hitting irrigation pipes or property damage.

USE OF INFLATABLES

The customer shall use the inflatables for entertainment purposes only & in accordance with the instructions provided by our company & the instructions written on the inflatable. The customer shall not allow any one other than the customer's guests to use the inflatable at any time. The customer shall supervise the use of the inflatable at all times.

DAMAGE TO OUR EQUIPMENT

The customer shall be responsible for any damage to our equipment during the rental period. The customer shall be liable, whether damage is caused by them, or a guest, for the cost of repairs or replacement of the equipment in event of any damage.

BOUNCE HOUSE GENERAL RULES

1. NO FOOD OR DRINK IN THE INFLATABLE
2. ABSOLUTELY NO SILLY STRING, GLITTER, PAINT OR GUM, IN OR ON THE INFLATABLE
3. NO SHOES IN OR ON THE INFLATABLE
4. SOCKS ARE REQUIRED ON INFLATABLE
4. NO GYMNASTICS OR ROUGH PLAY IN OR ON THE INFLATABLE
5. NO POOLSIDE SET UP ALLOWED
6. FOLLOW RULES AS STATED ON INFLATABLES
7. CHILDREN MUST BE SUPERVISED AT ALL TIMES WHILE USING THE INFLATABLE
8. ABSOLUTELY, UNDER NO CIRCUMSTANCES, ARE ANY ANIMALS PERMITTED IN, ON OR NEAR THE INFLATABLE
10. DO NOT OPERATE INFLATABLES IF THE WIND REACHES 40KPH.
WWW.WEATHERNETWORK.COM WILL BE RELIED UPON FOR WIND SPEEDS & PREDICTIONS

Any disregard to any of the above policies or General Rules may lead to injury, equipment damage, or both. Any injury caused while in possession of ANY of our rental equipment, is not the responsibility of MALA Event Rentals or any of its staff.